

FOODIE CLUB - TERMS & CONDITIONS

In the Terms & Conditions, the following words/expressions shall have the meanings as respectively set out below unless the context requires otherwise: “Program” means Foodie Club Rewards Program introduced and managed by To-Gather Café, hereafter referred to as the “Café”. “Member/s” and “Foodies” means the person in whose name the membership is maintained in the Foodie Club Rewards Program. “Reward” means the goods and services described in the Reward program or otherwise offered as Reward Benefits at any time. “Character Stamps” and “Stamps” refer to stamps accrued from your qualifying purchase. “Tokens” means tokens accrued from your qualifying purchase.

1. To-Gather Café’s Foodie Club Rewards Program is operated on the ADVOCADO software but managed by To-Gather Café. Under this rewards program, To-Gather Café reserves the right to add, amend and delete any number of Rewards Campaigns (“Tokens”, “Character Stamps”, and “Rewards”).
2. The acceptance of any person to the Foodie Club shall be subjected to the approval of To-Gather Café and the participation by any such person in Foodie Club shall be subjected to the following terms and conditions.
3. **ISSUANCE AND VALIDITY**
 - 3.1. Participation in the Foodie Club will be issued on-site upon registration and payment of Club membership fees.
 - 3.2. To be eligible to participate in the Foodie Club program, individuals have to be at least 14 years of age and have a valid personal mobile number.
 - 3.3. The Foodie Club Rewards Program is valid for a fixed duration from their date of purchase or collection. The duration is determined by To-Gather Café and may be adjusted at any time. The expiry date of the Program, Stamps, Tokens and Rewards can be verified by Foodies at advocado.me.
 - 3.4. For change of personal particulars, Foodies can make changes at advocado.me.
 - 3.5. The Foodie Club privileges cannot be used simultaneously with any other promotions, unless otherwise stated.
4. **TOKENS**
 - 4.1. Tokens are accumulated upon spending at To-Gather Café. One token is accrued for every SGD\$15 spending on Weekdays from 11am – 2pm, Weekdays from 6pm - 10pm, Weekends from 11am – 10pm and Public Holidays from 11am – 6pm. Two tokens are accrued for every SGD\$15 spending on Weekdays from 2pm – 6pm, excluding Public Holidays.
 - 4.2. Tokens can be utilized for Reward redemption.
 - 4.3. Tokens are non-transferable and non-exchangeable for cash.
 - 4.4. Issuance of tokens is based on purchases and total bill that is printed on the receipt.
 - 4.5. In the case where tokens were not recorded for valid spending, Foodie shall provide proofs of such purchase including receipts therefore To-Gather Café reserves the right to accept or reject such proofs at its sole and absolute discretion.

5. CHARACTER(S) & CHARACTER STAMPS

- 5.1. Foodies are each classified as either Bevaholic, Munchking, Sweet Lava or Super Foodie. At anytime, Foodie can only be classified under one character and enjoy the privileges of just one character.
- 5.2. Bevaholic: Foodie who chose the Bevaholic character, are entitled to character stamps for any beverages (as listed on the menu in the Café) purchased between Monday to Sunday between 11am – 6pm, excluding Public Holidays. Stamps are not applicable for purchase of desserts and/or starters
- 5.3. Munchking: Foodie who chose the Munchking character, are entitled to character stamps for any starters (as listed on the menu in the Café) purchased between Monday to Sunday between 11am – 6pm, excluding Public Holidays. Stamps are not applicable for purchase of desserts and/or beverage.
- 5.4. Sweet Lava: Foodie who chose the Sweet Lava character, are entitled to character stamps for any desserts (as listed on the menu in the Café) purchased between Monday to Sunday between 11am – 6pm, excluding Public Holidays. Stamps are not applicable for purchase of starters and/or beverage.
- 5.5. Super Foodie: A Super Foodie enjoys the privileges of a Bevaholic, Munchking and Sweet Lava. A Super Foodie can collect character stamps for beverage, desserts and starters purchased between Monday to Sunday between 11am – 6pm, excluding Public Holidays.
- 5.6. Character Stamps can be utilized only for the redemption of monthly special treats belonging to each character. 5 Character stamps are required for redemption of special treats
- 5.7. Character stamps are non-transferable and non-exchangeable for cash.
- 5.8. Characters can be changed after collection of 5 stamps and every redemption of special treat.
- 5.9. Issuance of stamps is based on purchases and total bill that is printed on the receipt.
- 5.10. In the case where qualifying purchase were made but stamps were not recorded, Foodie shall provide proofs of such purchase including receipts therefore To-Gather Café reserves the right to accept or reject such proofs at its sole and absolute discretion.

6. SUPER FOODIE

- 6.1. Foodie can be upgraded to the Character Super Foodie by redeeming 20 tokens at the cashier.
- 6.2. Privileges of the Super Foodie can only be enjoyed at the next transaction after having upgraded into a Super Foodie.
- 6.3. The status of Super Foodie and its privileges is only valid for one year from the date a Foodie becomes a Super Foodie.
- 6.4. The Super Foodie status can be renewed at the end of the year with 20 tokens.
- 6.5. The Super Foodie status and privileges can only be earned through 20 tokens and not by any other means.
- 6.6. Once upgraded to Super Foodie, Foodie cannot choose to revoke this status and privilege, and seek refund of 20 tokens.
- 6.7. The Super Foodie status and privilege is non-transferable and non-exchangeable for tokens and/or cash.

7. BIRTHDAY TREAT PRIVILEGES FOR SUPER FOODIE

- 7.1. Only Super Foodies are entitled to Birthday Privileges.
- 7.2. 10% discount is valid at To-Gather Café only for the first purchase during Super Foodie's birthday month.
- 7.3. One slice of cake is valid for redemption at To-Gather Café during the birthday month.
- 7.4. Super Foodie must present their identification card to be entitled to the birthday privileges.
- 7.5. Birthday privileges are non-transferable and non-exchangeable for tokens and/or cash.

8. REWARDS

- 8.1. To-Gather Café reserves the right, without prior notice and assigning any reasons whatsoever, to solely determine and change from time to time:
 - 8.1.1. The items offered as Rewards for Character Stamps collected
 - 8.1.2. The items offered as Rewards for Tokens redemption
 - 8.1.3. The number of Stamps and/or Tokens required for redemption of rewards
 - 8.2. All rewards redeemed are final and no exchange is allowed.
 - 8.3. Redemption is subject to availability.
9. To-Gather Café may, at its absolute discretion, suspend or terminate the Foodie Club Rewards Program at any time without notice or reason. All unredeemed Stamp, Tokens and Rewards shall be automatically forfeited without notice to the Foodies and members and To-Gather Café shall not be responsible or liable for such forfeiture. No objection or appeal will be entertained.

10. Care and Use/Loss or Theft of the Foodie Club Rewards Program

- 10.1. The User shall:
 - 10.1.1. Exercise all due care and use of the Foodie Club Rewards Program;
 - 10.1.2. Not permit the Foodie Club Rewards Program to be used in any unauthorised manner.
- 11. You are responsible for all actions taken with your account, mobile number and pin number. Therefore, you should always keep your account and pin confidential and not disclose it to any third parties. If you choose to share your account and pin number with third parties, you agree that you are responsible for all actions taken with your account and/or pin. To-Gather Café shall not be liable for any Foodie Club Program transactions in furtherance to usage that may be made by persons other than the account holder of the Foodie Club Rewards Program under whatever circumstances

12. Disclosure of Information

- 12.1. By registering for an Account under ADVOCADO, Foodie would have to give consent to receiving promotional and marketing messages via SMS, email or phone call from authorized ADVOCADO Merchants that they have a Loyalty Account with.
- 12.2. By consenting to this use of their personal information, registered Foodie Club members give To-Gather Café the right to inform them of future promotions/campaigns or changes to existing Foodie Club promotions/campaigns.
- 12.3. For more information, please refer to the ADVOCADO Privacy Policy. Registered Foodie Club members are encouraged to remain updated on

ADVOCADO's Privacy Policy. Should you have any queries about the Policy, please contact ADVOCADO's Data Protection Officer at dpo@advocado.me.

13. Disputes

13.1. Any claims or disputes relating to the Program shall be referred directly to To-Gather Café for decision, whose decision shall be final and binding on the Foodie Club member and To-Gather Café records of all matters relating to the Program shall be conclusive and binding on the registered Foodie Club member.

14. In no event shall To-Gather Café and/or ADVOCADO be liable to any Foodie Club member or any third party for any loss or injury or any special, direct, indirect, incidental, exemplary or consequential losses or damages whatsoever or howsoever caused under any cause of action arising directly or indirectly in connection with the Program, usage of To-gather Café's Foodie Club Rewards Program.

15. To-Gather Café reserves the right at any time, with or without notice, to limit, add, amend or delete in whole or in part these T&C, rules and policies of ADVOCADO, Foodie Club Rewards Program and benefits, regardless of whether such changes affect the value of Foodie Club already accumulated or To-Gather Café's Foodie Club members' rights and interests. The amended and supplemented T&C, rules, conditions and policies shall be binding on all members of the To-Gather Cafe Foodie Club Rewards Program as long as their Foodie Club membership is valid under these T&C.